

Features		2600 HZ 2600 HZ Cloud MT	3CX 3CX Phone System	4PSA VoipNow	BICOM SYSTEMS PBXware/Switchware	BROADSOFT BroadCloud	IPSMARX Cloud Based IP-PBX	KOLMISOFT MOR Softswitch	PORTA ONE PortaSwitch	PORTA ONE Procinus	METASWITCH MetaSphere	SCOPSERV ScopTEL IP-PBX	SYSMASTER nSwitch Class 5	THIRDLANE PBX MTE
Redundancy	Resource Availability	No Data	No Data	SLA 99.95%	99.999%	No Data	No Data	No Data	No Data	100%	No Data	No Data	No Data	No Data
	Redundancy System	No Data	No Data	DMR	DMR	No Data	DMR	DMR	DMR	TMR	No Data	No Data	No Data	No Data
	Geographic Redundancy	No	No Data	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No Data	No	Yes
	Other	No	No Data	No	Amazon EC2 Support	No	No	No	No	No	No	No Data	No	No
Billing	Billing Engine	Integrated Billing	No Data	Built-In Billing Engine	TELCOWare	Rodopi integration support	Hosted Radius AAA	VOIP Billing	PortaBilling	PortaBilling Oracularius	Web based billing system	Billing Tools	CDR Billing Data	CDR Billing Data
	PBX & Switch Support	No Supported	Unlimited	Not Supported	Unlimited	Not Supported	Unlimited	Unlimited	Not Supported	Unlimited	Unlimited	No Data	Not Supported	Not Supported
	Provider Billing (Mediation)	Supported	No Data	Not Supported	Supported	Not Supported	Supported	Supported (add-on)	Not Supported	Supported	Not Supported	No Data	Supported	Not Supported
	Payment Processors	No Data	No Data	All Major Services	All Major Services	No Data	No Data	No Data	No Data	No Data	No Data	No Data	No Data	No Data
Provisioning & Automation	System Setup	No Data	No Data	No Data	Setup Wizard	No Data	No Data	No Data	No Data	No Data	No Data	No Data	No Data	No Data
	Rates & Taxes Update	Automatic	No Data	Automatic	Automatic	No Data	Automatic	Automatic	Automatic	Automatic	Not Supported	No Data	Not Supported	Not Supported
	Emergency Services	Not Supported	No Data	Not Supported	E-911 supported	Not Supported	E-911 supported	Not Supported	Not Supported	Not Supported	E-911 supported	E-911 Support	Not Supported	Not Supported
Mobility	Mobile Application	None	3CXPhone	None	gloCOM Mobile	None	Breeze Mobile	MORPhone	None	None	CommPortal Mobile	No Data	None	None
	Mobile Platforms	None	iOS & Android	None	iOS & Android	None	iOS, Android & Blackberry PINless	iOS	None	None	iOS & Android	No Data	None	None
	Presence	None	Yes	None	Yes	None	None	None	None	None	None	No Data	None	None
	Functionality	None	IM Client	None	SIP Client IM Client SMS	None	SIP Client	SIP Client	None	None	SIP Client Accession System Mobile	No Data	None	None
Applications & API	Desktop Application	None	3CXPhone	MS Lync Out-of-the-Box Integration	gloCOM	Cisco IPsec Integration OpenPeak	None	None	None	None	CommPortal Softphone	scopCOMM and scopDIAL	VoIP Softphone	None
	Operating System	None	Windows	Windows	Windows MAC OS X Linux Ubuntu	Unknown	None	None	None	None	Windows	None	Windows	None
	API Support	API	No Data	Rest-based Unified API	API	API	API	API	API	API	API	T API Interface	API	API
Unified communications	Video Conferencing	Not Supported	No Data	Not Supported	HD Conferencing	Large Scale Business Conferencing Bridge	Not Supported	Not Supported	Not Supported	Not Supported	HD Conferencing	No Data	Not Supported	Not Supported
	IM Client	Not Supported	Integrated	Not Supported	Integrated	Not Supported	Not Supported	Integrated	Not Supported	Not Supported	Not Supported	Supported	Integrated	Not Supported
	E-mail Client	Not Supported	No Data	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported	No Data	Not Supported	Supported
	MS Exchange Integration	Not Supported	Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported
	Video Messages	Not Supported	No Data	Not Supported	Not Supported	Video Messages	Not Supported	Not Supported	Not Supported	Not Supported	Video Messages	No Data	Not Supported	Not Supported
	SMS	SMS	No Data	Not Supported	SMS	SMS	Not Supported	SMS (add-on)	Not Supported	SMS	Not Supported	No Data	SMS	Not Supported
SIP Security	Not Supported	No Data	Firewall	sipPROT (add-on)	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	No Data	Not Supported	Not Supported	
Monitoring & Reporting	Live Calls Monitoring	Not Supported	No Data	Not Supported	via voipMON	Not Supported	Integrated Live Calls Monitor	NOC Live Calls Monitoring Tools (add-on)	Not Supported	Not Supported	Not Supported	scopSTATS	Not Supported	Not Supported
	Traffic Monitoring	Not Supported	Supported	Not Supported	Both end Caller & Called	Network Resources Monitoring	Not Supported	Network Resources Monitoring	Network Resources Monitoring	Network Resources Monitoring	Network Resources Monitoring	No Data	Network Resources Monitoring	Not Supported
	Hosts Monitoring	Not Supported	No Data	Not Supported	Detailed	Not Supported	Standard	Not Supported	Not Supported	Not Supported	Not Supported	No Data	Not Supported	Not Supported
	System Monitoring	Not Supported	Supported	Not Supported	Detailed	Not Supported	Not Supported	System monitoring	System monitoring	System monitoring	Not Supported	No Data	Not Supported	Not Supported
	Monitoring Software	Not Supported	Supported	Not Supported	sipMON (add-on)	voipCARE Monitoring software add-on	Not Supported	Not Supported	Not Supported	Not Supported	MetaView Voice Quality Monitoring	scopSTATS	Not Supported	Not Supported
Integrations & Support	Google Contacts	Not Supported	No Data	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported
	Apple Address Book	Not Supported	No Data	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported
	CRM Integration	Not Supported	Supported	Not Supported	Supported	Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported	No Data	Not Supported	Supported
	Instant Number Activation	Instant Number Activation	No Data	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	No Data	Not Supported	Not Supported
	Hot Desking	Hot Desking	Yes	Hot Desking (pre-release)	Hot Desking (pre-release)	Yes	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Yes	Not Supported	Not Supported
	Customer Services	Enhanced Customer Services	Enhanced Customer Services	Online Support	Enhanced Customer Services	24/7 Support	24/7 Emergency Support	Online Support	24/7 Support	24/7 Support	Online Support	Online Support	Phone support	Enhanced Customer Services
Call Center Tools	Dialer	Not Supported	No Data	Not Supported	Dialer	Auto-Dialer	Not Supported	Auto-Dialer	Not Supported	Not Supported	Not Supported	scopDIAL	Not Supported	Auto-Dialer
	Agent Application	Not Supported	No Data	Agent application	gloCOM Agent	Agent application	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	No Data	Not Supported	Not Supported
	Supervisor Application	Not Supported	No Data	Supervisor application	gloCOM Supervisor	Supervisor application	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	No Data	Not Supported	Not Supported
	Smart Queues	Not Supported	No Data	Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	No Data	Not Supported	Not Supported